



# Mark Gillette

## Solutions Architect

Strategic and hands-on IT leader with 15+ years of experience overseeing enterprise infrastructure, cybersecurity, and digital transformation at Christ's College, Canterbury. Proven ability to align IT operations with organisational goals, lead high-performing teams, and drive innovation across complex environments. Deep expertise in network architecture, disaster recovery planning, cloud

## CONTACT

### Email

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027 471 1236

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## SKILLS

- Enterprise IT Infrastructure Design
- Apple Ecosystem & MDM
- Cybersecurity & Identity Management
- Disaster Recovery & Continuity
- IT Project and Vendor Management
- IT Governance & Compliance

## Referees

Available on request

## WORK EXPERIENCE

### Solutions Architect

Christ's College | Sep 2009 – Current

Designed and led the implementation of a new enterprise firewall, overseeing project planning, stakeholder engagement, vendor negotiation, and successful deployment to enhance network security and performance.

Architected and maintain a hybrid server infrastructure, combining on-prem (KVM, VMware ESXi) and cloud platforms (Azure, Vultr), supporting scalable academic and business services.

Led deployment of college-wide Apple MDM solution using Jamf Pro and Apple School Manager, streamlining device management and enhancing user experience.

Implemented comprehensive cybersecurity measures, including network access control, JumpCloud for cloud-based directory and identity management, and end-user protection systems.

## EDUCATION

Certified Mac Technician, Apple

Jamf Certified Associate

Extensive hands-on training and self-directed learning via LinkedIn Learning, CBT Nuggets, and vendor-specific platforms-covering Apple device management, Linux systems, hybrid cloud architecture, networking, cybersecurity fundamentals, and ITIL-based service management.

Ongoing professional development through vendor training (VMware, Jamf, JumpCloud, etc.)